

Onvio LLC  
20 Northwestern Drive  
Salem, NH 03079  
tel: 603-685-0404  
fax: 603-685-0405  
www.onviollc.com



## Onvio LLC Standard Shipping Options

*Please note that all standard products ship from our manufacturing facility in Puebla Mexico.*

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## Small Package (Not LTL), Shipping Options

Preferred Carriers: UPS, FedEx (FedEx Ground not available from Onvio Facility)

### Option #1: Ship on Customer Account

FCA.SP.BA = Free Carrier, Seller's Premises, Bill Customer Account

Load product at Onvio facility, Puebla MX	Carriage to boarder	Customs export	Customs import	Carriage to destination	Delivery/unload at destination
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*Orange shows Onvio shipment responsibilities*

1. The seller (Onvio LLC) will deliver product to the carrier indicated by the buyer, at the seller's premises (Onvio manufacturing facility in Puebla Mexico).
  - o **Ownership of product transfers to the buyer when carrier takes possession.**
2. The seller will provide required documentation for export to the carrier.

**Insurance:** The seller will insure the shipment for the full sales value of the product, through the carrier, unless otherwise instructed by the buyer.

**Lost or Damaged Product:** If product is lost or damaged after the point that the shipment is delivered to the carrier (at seller's premises), it is the buyer's responsibility to file a claim with the carrier, following the carrier's claims process. The seller does not promise to repair product damaged by the carrier. Product requiring replacement will require the buyer to issue a new purchase order, at full value, to the seller.



Option #2: Ship Prepay and Add, with Insurance  
FCA.NP.PPA = Free Carrier, Named Place, Prepay and Add

Load product at Onvio facility, Puebla MX	Carriage to boarder	Customs export	Customs import	Carriage to destination	Delivery/unload at destination
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*Orange shows Onvio shipment responsibilities*

1. The seller (Onvio LLC) will ship product using the shipping method indicated by the buyer, to the named place. The buyer may request a carrier to be used, however final selection of the carrier is at the Onvio's discretion.
2. The seller will provide required documentation for export, as well as provide any additional support needed while in transit.

**Insurance:** Shipments will be insured at the seller's discretion.

**Lost or Damaged Product:** If product is lost or damaged in transit, the seller will replace or repair the product at the seller's expense. All insurance claims with the carrier will be filed by the seller and will be paid to the seller.

**Shipping and Handling Cost:** Shipping and handling will be payable based on terms of the order. Shipping cost can be estimated prior to an order being placed for most standard products, however final costs may differ based on carrier rate changes, and specific weight and size of custom product(s).



## Freight/LTL, Shipping Options

### Option #1: Customer/Carrier Pickup

EXW = Exworks

Load product at Onvio facility, Puebla MX	Carriage to boarder	Customs export	Customs import	Carriage to destination	Delivery/unload at destination
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*Orange shows Onvio shipment responsibilities*

1. The seller (Onvio LLC) will make product available for pick up on the confirmed ship date, communicated via order confirmation or from follow up communications.
  - a. **Product is invoiced on the date that product is made available for pickup.**
  - b. **Product that is not picked up within a timely manner may be subject to storage fees.**
2. Product will be packaged for LTL transportation by the seller.
3. The seller will provide required documentation for export but will not be responsible to manage the export.
4. Prior to the ship date, the buyer must provide the following to the seller:
  - a. Carrier to be used, and contact information
  - b. Export broker to be used, and contact information

**Insurance:** Shipments will **not** be insured with the carrier or by other means by the seller.

**Lost or Damaged Product:** If product is lost or damaged after the point that the shipment is delivered to the carrier at the seller's premises, it is the buyer's responsibility to file any claims that can be made with the carrier or otherwise. The seller does not promise to repair damaged product. Product requiring replacement will require the buyer to issue a new purchase order, at full value, to the seller.



**Option #2: Ship Prepay and Add, with insurance – delivery destination USA  
DDP.PPA = Delivered Duties Paid, Prepay and Add**

Load product at Onvio facility, Puebla MX	Carriage to boarder	Customs export	Customs import	Carriage to destination	Delivery/unload at destination
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*Orange shows Onvio shipment responsibilities*

1. The seller (Onvio LLC) will ship product freight LTL, to the final destination using the carrier(s) selected by the seller.
2. The seller will provide full support and take responsibility for the shipment up to the point of product being delivered to the destination.

**Insurance:** Shipments will be insured at the seller's (Onvio LLC) discretion.

**Lost or Damaged Product:** If product is lost or damaged in transit, the seller (Onvio LLC) will replace or repair the product at Onvio's expense. All claims with the carrier will be filed by Onvio and will be paid to Onvio LLC.

**Shipping and Handling Cost:** Shipping and handling will be payable based on terms of the order. Shipping cost can be estimated prior to an order being placed for most standard products, however final costs may differ based on carrier rate changes, and specific weight and size of custom product(s).



**Option #3: Ship Prepay and Add, with insurance – delivery destination *not***

**USA**

**DAP.PPA = Delivered at Place, Prepay and Add**

Load product at Onvio facility, Puebla MX	Carriage to boarder	Customs export	Customs import	Carriage to destination	Delivery/unload at destination
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*Orange shows Onvio shipment responsibilities*

1. The seller (Onvio LLC) will ship product freight LTL, to the destination using the carrier(s) selected by the seller.
2. The seller will provide full support and take responsibility for the shipment, excluding import to the destination country and any associated taxes or fees.
3. Prior to order confirmation, the buyer must provide the following:
  - a. Import broker and contact information

**Insurance:** Shipments will be insured at the seller’s (Onvio LLC) discretion.

**Lost or Damaged Product:** If product is lost or damaged in transit, the seller (Onvio LLC) will replace or repair the product at Onvio’s expense. All claims with the carrier will be filed by Onvio and will be paid to Onvio LLC.

**Shipping and Handling Cost:** Shipping and handling will be payable based on terms of the order. Shipping cost can be estimated prior to an order being placed for most standard products, however final costs may differ based on carrier rate changes, and specific weight and size of custom product(s).

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## **Split Shipments**

Standard orders can be placed with split shipments; however, a \$95 handling fee will be charged for each split, and all product must be shipped within 60 days of the first shipment.

Please ask about blanket order options when requesting a quote to avoid split order fees.

## **Ship From Address**

Onvio LLC, Puebla Mexico  
Wiamec, S.A. de C.V.  
Autopista Puebla-Orizaba Km 13.5  
Parque Industrial Chachapa  
72990 Puebla, PUE  
MX  
Phone: 866-685-0404  
Email: [contact@onviollc.com](mailto:contact@onviollc.com)